

JOB DESCRIPTION



- POSITION TITLE:** Group Leader
- LOCATION:** SE Asia or Australia
- START DATE:** There are regular intakes of new staff throughout the year.
- SALARY:** To be advised.

JOB DESCRIPTION

As a Group Leader you will be required to accompany groups of young travellers on our 9-18 day tours throughout one of our SE Asia destinations or Australia. Your main responsibility will be to ensure the overall safety and successful operation of each trip and to ensure the group is having a great time. You will also be required to complete all admin duties related to the running of the group along with assisting all group members with their onward travel plans.

A Group Leader's role requires a lot of energy and enthusiasm. You will be required to work independently away from home for an extended period of time.

The position is full time and includes weekend and evening work. You must be available for at least 4-6 months. No experience is necessary and you will receive full training.

REQUIREMENTS

You must..

- Have travelled through the country you're applying for and have a good knowledge of it's geography and customs. Knowledge of the rest of South East Asia or Australia is also beneficial.
- Enjoy meeting people, be outgoing, energetic and responsible. This role requires a huge amount of energy and can be extremely tiring at times.
- Be confident enough to lead a group of up to 20 people and communicate with them effectively.
- Be confident and capable enough to handle the health & safety of your group in an extremely unpredictable environment and be able to respond accordingly if things go wrong.
- Be thorough, accurate and timely with all your admin duties.
- Have a good sense of humour and be able to relate to and get along with people of all ages and nationalities.

IMPORTANT: Please read the following BEFORE applying for this job.

Being an Intro Travel Group leader is an awesome opportunity where you will have unforgettable experiences and make friends and memories to last a lifetime!

However please consider the following before applying:

- You are not on holiday - your group is. It is your primary responsibility to make sure their holiday is enjoyable, safe and runs as smoothly as possible.
- People in your group may get sick, suffer culture shock, become emotional, complain a lot or even take a personal dislike to you. You may not get along with particular people. However you are still expected to do a great job and provide excellent service to your entire group regardless of any of the above.
- You are travelling a lot of the time. Roughly every two weeks you will have a new group of people to meet and befriend and then farewell. This can be very physically and emotionally tiring. Despite the constant flow of new people you may get lonely being away from your friends and family. If you have a partner, think very carefully about being away from home for extended periods. Partners cannot join you on your trips. And we generally do not accept partners who would like to work for us together.
- While we make every effort to support you in whatever way we can, you will find yourself in situations where no support is possible (due to the time difference, distance, phone lines being down, you're in a remote area, etc). You need to be confident in your decision-making skills and ability to think on your feet - and be prepared to deal with the consequences.
- Our itinerary is fixed and you will be making the same journey repeatedly, which some people might find repetitive or tiring.
- This job is all about people. You have to be comfortable spending large amounts of time, sharing and living with people of different nationalities, ages and backgrounds.
- This job is the furthest thing from a traditional 9-5. Which for most is the most appealing part! But on the flipside it can often feel all consuming. So you must be at the right time in your life and be willing to commit 100% before you consider applying.

If you fully understand the above, are serious about becoming a Group Leader and honestly feel you have what it takes then we encourage you to apply ASAP.

Thanks and good luck!

The Intro Travel Crew 😊